



Peace Valley Pet Care



Key Retention

One of our goals at Peace Valley Pet Care is to make your trips as convenient and seamless as possible. At the end of your first sit, if you are completely satisfied with the service we provide, then we can make your future trips easier and more expedient.

When Peace Valley Pet Care takes possession of your keys, they are coded so that the keys cannot be matched to your personal information. During your sit, one key is in possession of the sitter (for entry purposes) and the other key is secured in a lockbox at our office. If we enter your house using an entry code, then the back-up key is maintained at our office.

With us implementing these precautions we are able to continually retain your keys for future sits. This will eliminate the need for us to pick up and drop off your keys after every visit. This will not only help you, but it will enable us to provide you with exceptional care. At any time, if you wish to start this service, or discontinue this service we will promptly follow your desires.

Please note, that our contract states our key Policy under house keys in your contract.

We hope this service will provide you with a benefit that will make taking trips that much easier.

If you do not want us to retain your keys, please check here_____.

Note: If you do not want to take advantage of our key retention service, you will be charged a \$20.00 service fee for the pick-up and for the return of your keys to cover our time of transportation and staff expenses. (No Exceptions). These fee's will be added to your invoice at each service date.

Signature:_____Date:_____